| **Project** | | | |
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| **Client:** | The Home Depot | **Date:** | 04/27/17, 1:30-2:00 PT |
| **Home Depot Attendees:** | John Thebault | **Puppet Attendees:** | Elizabeth Plumb  Erica Sivak  Dan Bennett |
| **Location:** | Conference Call | **Meeting Name** | Puppet / The Home Depot Weekly TAM sync |

| **Goals** | | | |
| --- | --- | --- | --- |
| **Items** | **Forecast Date** | **Actual Date** | **Status** |
| Converting from HP SA OpsWare to Puppet | FY17 Q1 | TBD | In Progress |
| Switch from r10k mco to Code Manager | FY17 Q1 | TBD | In Progress |
| Upgrade from 2015.3.3 to 2016.4.3 | FY17 Q1 | TBD | In Progress |

| **Discussion Topics** | |
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| **Topic** | **Discussion** |
| [24952 - John Thebault - Long running puppet agent -t --debug --noop](https://puppetlabs.zendesk.com/agent/tickets/24952) | No glaring issues so far as combing through yaml files (i.e. formatting, spacing, etc).  Now going through each individual files looking at inits and params. Nothing is jumping out.  Have not located the commit that causes the out of memory issue.  Added 400+ RPMs in one single commit and this caused duplicate declarations. Fixed these one by one and ran Puppet after each fix.  Next step will be to remove RPMs one by one. The RPMs is a smaller subset of what’s in the US.  Ask - Want more information about this jRuby error.  Canadian QA Store to rollout. Need it in 2 weeks. After that this is a blocker. |
| Upgrade Status (2016.4.2) | No discussions on upgrade or moving to Code Manager/File Sync.  Focus is on conversion to OpsWare. John is now doing the conversions. |
| OpsWare Conversion | New cutoff date is still TBD. Tentative plan is to complete by end of May.  POS and random requests through the end of May. The POS is harder from a PCI standpoint so they are leaving them until the end. |
| Puppet Training | Discussed training vouchers and opportunities. |
| Metrics | Looking at Service Level Obligations guaranteeing xyz and then show numbers that they satisfied this. Need to say they have puppet available x% of the time. Need to be able to show that it is available.  Many things impact a deployment (i.e. GitHub being down).  Working on roadmapping.  Trying to tell the deployment story, capacity/volume and moving parts. Show their success rates and set objectives for the future. Calling out dependencies and risks.  Will also be calling out exceptions.  Code Review would be helpful in defining these metrics and things to strive towards.  Will be looking at packages with the goal of reducing the number of things they are managing. Then working on best practices. |
| Vulnerability Scanning and Discovery Questionnaire | Sent Vulnerability scanning questionnaire on Monday. Will be looking to discuss discovery shortly.  Checking in with Sean re: who would be the best resource to answer questionnaire. |

| **Risks Raised** | | | | |
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| None at this time. | | | | |

| **Support Tickets** | | |
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| **Ref #** | **Change** | **Status** |
| [24952](https://puppetlabs.zendesk.com/agent/tickets/24952) | Long running puppet agent -t --noop --debug | Open |

| **Jira Tickets** | | |
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| **Ref #** | **Change** | **Status** |
| [PDB-2487](https://tickets.puppetlabs.com/browse/PDB-2487) | Allow for a "resource-events-ttl" to reduce the number of days of events that are stored ([16899](https://puppetlabs.zendesk.com/agent/tickets/16899)) | Open |
| [ENTERPRISE-594](https://tickets.puppetlabs.com/browse/ENTERPRISE-594) | Compile Master Installs should not reach out to the internet for agent tarballs ([17472](https://puppetlabs.zendesk.com/agent/tickets/17472)) | Open |
| [SERVER-377](https://tickets.puppetlabs.com/browse/SERVER-377) | “puppetserver gem” command doesn’t work from behind a proxy server ([16979](https://puppetlabs.zendesk.com/agent/tickets/16979)) | Resolved |
| [PE-14397](https://tickets.puppetlabs.com/browse/PE-14397) | pe-orchestrator class is absent from the console classification after an upgrade from a monolithic installation ([17041](https://puppetlabs.zendesk.com/agent/tickets/17041)) | Closed |
| [FACT-1379](https://tickets.puppetlabs.com/browse/FACT-1379) | Facter returns incorrect MAC address for bonded interfaces ([17577](https://puppetlabs.zendesk.com/agent/tickets/17557)) - fixed in 2016.1.2 | Closed |
| [PUP-6099](https://tickets.puppetlabs.com/browse/PUP-6099) | Additional file and mount auto require - fixed in 2016.2 | Closed |